

Informations Générales General Information



Accès

Nous aurons plaisir à vous accueillir au Spa de 9h00 à 19h00. L'accès aux hammams et saunas à l'intérieur du Spa est exclusivement réservé aux clients du Spa.

Enfants

Pour des raisons de santé et de sécurité, l'accès au Spa est réservé aux clients à partir de 15 ans.

Femmes enceintes

Veuillez informer le personnel du Spa si vous êtes enceinte, afin qu'il puisse vous orienter vers les soins les plus appropriés.

Fiche de consultation

Une fiche de consultation vous sera remise dès votre arrivée au Spa. Veuillez la remplir avec soin afin que nous puissions mieux vous conseiller. Les informations recueillies seront tenues confidentielles.

Access

It is our pleasure to welcome you at the Spa from 9 a.m. to 7 p.m. The hammam and sauna facilities located within the Spa are exclusively reserved to guests of the Spa.

Children

For health and safety reasons, access to the Spa is reserved to clients as from 15 years old.

Pregnancy

Kindly inform the Spa personnel if you are pregnant so that they can help you select the most suitable treatments.

Treatment profile card

You will be given a personal treatment profile upon your arrival at the Spa. Please fill it in carefully as it will outline information that will enable your therapist to provide you with the best service.





Dress code

The wearing of a bathing suit is compulsory within the Spa premises. It is also permitted to wear bikinis and bathing shorts. During the treatments, the wearing of disposable underwear is compulsory. This will be provided.



Reservations


Bookings can be made at the Spa reception or by dialling 2426.

Cancellation

For cancellations please contact the Spa 24 hours in advance. Any delay in cancellation of appointments without rescheduling will incur full charge for the treatment.



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Valuables

We suggest you leave all your jewellery and other valuables in your Villa to enjoy your spa experience to the fullest. An electronic safe is available in your Villa.

Punctuality

If you are late, we may have to shorten your treatment.

Courtesy

The Spa is designed to be a haven of peace and harmony. We count on your co-operation to ensure that the tranquility and privacy of each user is protected at all times. The use of cellular phones, smoking and alcohol are strictly prohibited in the Spa.

General information

We suggest that gentlemen shave before any facial treatment to ensure better results. We recommend you take a shower and apply sunscreen before sun exposure to protect your skin.